



# Account Manager, Bulletin Board, Data Viewer, Messages, Resource Tracker, Tools Home and Voting Roadmaps

As of August 16, 2022

- Account Manager user certification

Action Required	Deadline	Who Is Affected
Validate users, user access, and user relationship to main (Member) account	<b>August 31</b>	Company Account Managers (CAMs) – Account Manager



2022												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Account Manager</b>		◆	◆	◆			◆ ◆	◆				
	Switchover: Feb 16		User Certification Enhancements: Train Mar 30, Production Apr 6				Enhancements: Train Jul 21, Production Jul 28		User Certification Deadline: Aug 31			
<b>Bulletin Board</b>		◆										
		Switchover: Feb 16										
<b>Data Viewer</b>												
<b>Tools Home</b>		◆										
		Switchover: Feb 16										

\* Tentative

Legend

- Start Date
- ◆ End Date



2022												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Messages		◆ Switchover: Feb 16										
Resource Tracker		◆ Switchover: Feb 16										
Voting	◆ Prod: Jan 13 ◆ Train: Jan 6		◆ ◆ Train Mar 31, Production Apr 7			◆ ◆ Train Jun 13, Production Jun 15						

**Legend**

- Start Date
- ◆ End Date



# Account Manager User Certification

- CAMs will be asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the main (Member) account
- 60 day window to complete: June 30 to August 31 in Production
- Details available in [Manual 33](#), section 5.1.8
- [User guide](#) available on Account Manager webpage of PJM.com

## Train Environment

- June 14 to June 29

## Training/Demo for CAMs\*

- June 15: 10 a.m. to 11 a.m.
- June 20: 1:00 p.m. to 2:00 p.m.
- July 7: 10:30 a.m. to 11:30 a.m.

\*Training sessions are scheduled as Special Sessions of the Tech Change Forum and are open for Registration

\*Sessions will be recorded and posted on PJM.com

## Open House Sessions

- July 12: 1 p.m. to 3 p.m.
- July 21: 10 a.m. to 12 p.m.
- July 26: 1 p.m. to 3 p.m.
- August 5: 10 a.m. to 12 p.m.
- August 11: 1 p.m. to 3 p.m.
- August 18: 10 a.m. to 12 p.m.
- August 25: 1 p.m. to 3 p.m.
- August 30: 1 p.m. to 3 p.m.

Facilitator:

Todd Keech, [Todd.Keech@pjm.com](mailto:Todd.Keech@pjm.com)

Secretary:

Risa Holland, [Risa.Holland@pjm.com](mailto:Risa.Holland@pjm.com)

Presenter/SME:

Amanda Egan, [Amanda.Egan@pjm.com](mailto:Amanda.Egan@pjm.com)

SME:

Bhavana Gagrini, [Bhavana.Gagrini@pjm.com](mailto:Bhavana.Gagrini@pjm.com)

**Account Manager, Bulletin Board, Data Viewer, Messages,  
Resource Tracker, Tools Home and Voting**



**Member Hotline**

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)



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POWER GRID  
THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)



# Product Details

[Account Manager](#) is used to create accounts and request and grant access to PJM's tools and website.

## **Key Product Features**

- Grants access to PJM Tools
- Member CAM's can determine and regulate access for their respective companies

[Bulletin Board](#) facilitates power contracting activity.

## **Key Product Features**

- Provides users with access to a larger pool of buyers and sellers of contracts for electric power
- Allows users to view, post and modify requests to buy or offers to sell power

[Data Viewer](#) allows users to view operational and market data graphically.

## **Key Product Features**

- Display real-time LMPs, IT SCED forecasted LMPs, Dispatch Rate, etc.
- Customizable data plots and graphs

[Messages](#) provides updates and important messages regarding PJM tools.

## **Key Product Features**

- Used by members to view updates and important messages regarding PJM tools

[Resource Tracker](#) provides generation owners a single view of generator ownership information as recorded across various PJM applications.

## **Key Product Features**

- Single point mechanism for generator ownership information
  - Ownership changes
  - Energy, Capacity and Ancillary Service Ownership
  - Marketing Company
  - Dispatching Company
- Annual confirmation period
- Created in 2013 to provide a single point mechanism for Generation Owner Information
- In December 2018, Stakeholders endorsed changes to move confirmation period to Annually with a 4 week duration
- In 2019 and 2020, further enhancements were made to field logic and formatting

[Voting](#) facilitates voting at the Markets and Reliability Committee and Members Committee meetings.

## Key Product Features

- Facilitates voting at the Markets and Reliability Committee and Members Committee meetings
- Vote tallying and reporting
- Tool also allows both on-site and remote meeting attendees to cast votes for agenda items presented to the membership for voting