



Account Manager User Certification

Amanda Egan

Membership Process and Services

As of June 2024

Action Required	Deadline	Who Is Affected
Validate users, user access, and user relationship to main (Member) account	August 30	Company Account Managers (CAMs) – Account Manager



- Account Manager User Certification
 - CAMs will be asked to validate all users, review user access, and establish a relationship (agent, vendor, employee) between users and the main (Member) account
 - 60 day window to complete: June 24 to August 30 in Production
 - Details available in [Manual 33](#), section 5.1.8
 - [User guide](#) available on Account Manager webpage of PJM.com

- Members that fail to complete the annual Member recertification requirements listed in section 3.1.11 of Manual 33 may be considered in non-monetary breach of The PJM Operating Agreement for failure to comply with Operating Agreement, section 11.3.1.
 - A defaulting Market Participant shall be precluded from buying or selling in the PJM Markets, FTR markets, or any other market operated by PJM until the default is remedied as set forth above;
 - A defaulting Member shall not be entitled to participate in the activities of any committee or other body established by the Members Committee PJM;
 - A defaulting Member shall not be entitled to vote on the Members Committee or any other committee or other body established pursuant to this Agreement.
 - PJM shall notify all other Members of the default.

Total Records

76,499

Total Certified

75,090

Users/System
Accounts Terminated

3,481

User/System Accounts
Access Terminations

30,337

Train Environment

- June 10 to June 21

Training/Demo for CAMs*

- June 10: 10:30 a.m. to 11:30 a.m.

Open House Sessions

- July 10: 10 a.m. to 12 p.m.
- July 23: 1 p.m. to 3 p.m.
- August 8: 10 a.m. to 12 p.m.
- August 21: 1 p.m. to 3 p.m.

*Training session will be scheduled as Special Session of the Tech Change Forum and is open for Registration.

*Sessions will be recorded and posted on PJM.com

Presenter:

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User Certification



Member Hotline

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